



Tigers Den

Luxury Accommodation
Waikawa Bay, Marlborough

RENTAL AGREEMENT

PERSONAL DETAILS					
First Name		Last Name			
Address					
Suburb		City			
Country		Postcode			
Phone Number		Mobile Number			
Email Address					
Please ensure the email address you supply is active and you have supplied a contact telephone number.					
ACCOMMODATION DETAILS					
Nightly Tariff		Departure Clean	\$100 for 2 or less nights \$150 for 3 or more nights		
No. Nights		Linen Hire	Included in Tariff		
Arrival Date		Spa Hire	Included in Tariff		
Departure Date		Broadband Internet	Included in Tariff		
No. Adults		Rubbish Removal	Guests responsibility		
No. Children (4-16)					
No. Infants (0-3)					
PAYMENT OPTIONS					
A deposit of 50% of the total tariff is required. To secure any bookings we need you to provide your credit card details, whether payment is via Internet Banking or Credit Card. Please Circle Method of payment. A 'Confirmation' with your details, will follow via email.					
Credit Card	Card Type (Circle One)	VISA	MASTERCARD	AMERICAN EXPRESS	DINERS CLUB
	Card Number	_____ / _____ / _____ / _____			
	Expiry Date	_____ / _____			
	Full Name on Card				
	Signature	X			
I authorise TIGERS DEN to deduct the total tariff from my credit card 21 days prior to my booking.					
Direct Credit	Tiger Tamer Ltd bank details are Bank of New Zealand, Account No. 02-0874-0069033-000. Full tariff is required 21 days prior to your booking, also please ensure to add your surname as a reference.				
AUTHORISATION AND SIGNATURE					
I declare that I am over 18 years of age and that this booking is made in accordance with TIGERS DEN terms and conditions. I agree to be responsible for all charges due and payable on this accommodation booking. Furthermore I agree that TIGERS DEN may debit my credit card or other means for any costs incurred or damage caused to the accommodation or its contents by myself or any other member of my group during the term of our stay. All information I have provided on this form is true and correct.					
Today's Date					
Full Name					
Signature	X				
Please complete by posting to TIGERS DEN TIGERS DEN, LADBROOKS, RD2, CHRISTCHURCH 7672, PH 64 3 325 2642					

CONTRACT OF HIRE

TIGERS DEN TERMS AND CONDITIONS FOR RENTAL OF ACCOMMODATION

The holiday contract is between the guest (being the person signing the contract and all those staying at the holiday home and any invitees of the guest) and the Owner of the property for which the booking is made and is subject to the conditions as stated in this document. The holiday contract is not effective until TIGERS DEN has sent to the guest, a written confirmation of the Booking.

BOOKING CONFIRMATION

Once TIGERS DEN has dispatched a confirmation to the guest, the guest is responsible for the full tariff as shown on the confirmation form.

PAYMENT

The full amount owing as per the confirmation form is due 21 days prior to the booking and is payable via internet banking or credit card. Tiger Tamer Ltd bank details are Bank of New Zealand, Account No. 02-0874-0069033-000.

Full tariff is required 21 days prior to your booking, also please ensure to add your surname as a reference.

MANDATORY DEPOSIT

For all bookings TIGERS DEN requires a mandatory deposit to secure the booking. The amount of this deposit is calculated at one-half of the total tariff, a minimum of \$200.00

SUPPLY OF CREDIT CARD DETAILS

At the time of booking a valid credit card number must be supplied as per standard practice for accommodation bookings.

CANCELLATION POLICY

Should the guest decide to cancel at any stage and TIGERS DEN is not able to fulfil the confirmed booking then the guest will be charged full tariff. However should TIGERS DEN manage to rebook the guests cancellation, a 10% cancellation fee will apply.

ARRIVAL AND DEPARTURE TIMES

The accommodation you have booked will be ready for occupation at 3.00 pm on the day of arrival and should be vacated by 12noon on the day of departure. (otherwise stated on the confirmation form)

LINEN AND TOWELS

All linen is provided for guests use, but is not to leave the property. Guests should supply their own beach towels.

BARBEQUE & LOG FIRE

The guest is responsible for the replacement of all consumables products i.e. barbeque fuel, the Owner is not in any way held responsible for not supplying firewood or gas.

PETS

No pets allowed.

ACCOMMODATION AVAILABILITY

TIGERS DEN contract is made on the understanding that the accommodation and its facilities as stated in the confirmation will be available to the guest. Should events arise beyond the control of TIGERS DEN and render the property unavailable (i.e. flood, fire etc) then TIGERS DEN may be forced to cancel the holiday booking. However should such circumstances arise TIGERS DEN will endeavour to relocate the guest to a holiday home of similar standard in the same area. Where this is not possible TIGERS DEN will refund all monies paid in respect to the booking. The guest will have no further claim against the owner of TIGERS DEN.

DEPARTURE CLEAN

After each guest has departed, TIGERS DEN appoints a cleaner to do a General Clean, this includes: vacuum all floors, wet mop floors, wipe out fridge and microwave, wipe kitchen surfaces, light general dust, clean shower trays and walls, bath, hand basin, vanity and toilet. Mandatory fee for departure clean is \$100 for 2 nights or less, or \$150 for 3 nights or more. Please Note: All guests must leave the accommodation tidy by returning all furniture back to its original place, dishes washed and put away, this includes the dishwasher.

RUBBISH REMOVAL

All holiday guests are required to remove all rubbish from site daily and place in bins provided at the end of the drive.

RESPONSIBILITIES OF THE GUEST

The guest is responsible for the accommodation during their stay. TIGERS DEN expects the guest to take all responsible care of the accommodation and at the end of their holiday to leave the property clean and tidy. This includes cleaning all utensils and equipment, returning all furniture and appliances to where they were on guest arrival and disposing of all rubbish into bin provided. If TIGERS DEN finds that the property has not been left clean and tidy, TIGERS DEN will bill the guest for the extra time required for cleaning.

GROUP SIZE

The number of people occupying the property is, under no circumstances, to exceed the number of people (stated on the booking form and signed by the guest) shown on the guests confirmation. The contract will be terminated by TIGERS DEN if the guest number is exceeded.

NO PARTY RULE

TIGERS DEN has a NO PARTY rule, and cannot be used for any commercial activities, weddings, parties, workshops, gatherings, or any other functions. This will be strictly enforced and failure will terminate the contract and guest will be liable for any additional charges.

DAMAGE/ACCIDENT

The guest is legally responsible for all breakages and damage that may occur during the holiday and any cost for repair or replacement may be billed. Any damage/breakage must be reported to TIGERS DEN immediately.

HOLIDAY HOME SERVICE AND FEATURES

Where additional amenities such as spa pool, kayak, barbeque are shown as being available, the use of any such additional amenities is entirely at the guests risk. TIGERS DEN accepts no responsibility for any injury or loss to the guest or their belongs so please be aware of your own safety whilst using such leisure equipment.

VEHICLE AND BELONGINGS

All vehicles, baggage and personal belongings are at the risk of the guest at all times. TIGERS DEN accepts no responsibility for any injury or loss to the guest or their belongings.

HOUSE DESCRIPTION

All information displayed on www.tigersden.co.nz website is believed to be true and correct at the time of printing. However, all details contained in the website are subject to change without prior notice.

SAFETY

Tigers Den is located on an elevated site capturing the most amazing views. It is the hirer's responsibility to ensure the safety of all people at the property at all times.

PRIVACY ACT

All information gathered about the guest or in relation to the guest's financial circumstances has been collected by TIGERS DEN for its general requirements and to determine the credit worthiness of the guest. This information will not be shared with any 3rd party.

POINTS OF LAW

Should any disputes arise between TIGERS DEN and the guest which cannot be mutually resolved the matter will be referred a single arbitrator if one can be agreed upon and failing agreement, to the President for the time being of the Arbitrators and Mediators Institute of New Zealand who shall appoint a sole arbitrator. Such arbitration to be carried out in accordance with the provisions of their Arbitration Act 1996 and shall be final.

FORCE MAJEURE

TIGERS DEN is not responsible for non-availability or early termination of a booking contract by reason of any matter, type or nature whatsoever such as an act of war, natural disaster or acts of God.